1. The Health Ombudsman Bill 2013 aims to:
* protect the health and safety of the public;
* promote high standards of practice and service delivery by health service providers; and
* maintain public confidence in the State’s health service complaints management system.
1. To achieve these aims, the Health Ombudsman Bill 2013 will provide for the statutory appointment of a Health Ombudsman to:
* receive health service complaints and take action to deal with them under the Act;
* deal with systemic health service issues;
* oversee the performance of the health practitioner registration boards and the Australian Health Practitioner Regulation Agency in their health, conduct and performance role;
* provide information to the public and health service providers about minimising and resolving complaints; and
* report to the Minister and the Parliamentary Committee.
1. The Health Ombudsman Bill 2013 repeals the *Health Quality and Complaints Commission Act 2006* and the *Health Practitioners (Professional Standards) Act 1999*. The relevant provisions in the *Health Practitioners (Professional Standards) Act 1999*, relating to QCAT procedures and the appointment of assessors, are transferred to the Health Ombudsman Bill 2013.
2. Cabinet approved the introduction of the Health Ombudsman Bill 2013 into the Queensland Legislative Assembly.
3. *Attachments*
* [Health Ombudsman Bill 2013](Attachments/Bill.pdf)
* [Explanatory Notes](Attachments/ExNotes.pdf)